



Extensions to, the offer of Direct Payments and the retendering of the remainder of the 41 Learning Disability Supported Living contracts in Denbighshire.:

Well-being Impact Assessment Report

This report summarises the likely impact of the proposal on the social, economic, environmental and cultural well-being of Denbighshire, Wales and the world.

Assessment Number: 1132

Brief description: The impact of the temporary extensions to contracts whilst we explore the options with citizens to offer direct payments to commission their own supported living support.

Date Completed: [TEXT HERE] Version: 0

Completed by: [TEXT HERE]

Responsible Service: Community Support Services

Localities affected by the proposal: Whole County,

Who will be affected by the proposal? Adults with Learning Disabilities who live in Denbighshire who receive commissioned supported living support in their own homes, their families, and the organisations who currently provide these services.

Was this impact assessment completed as a group? Yes

Summary and Conclusion

Before we look in detail at the contribution and impact of the proposal, it is important to consider how the proposal is applying the sustainable development principle. This means that we must act "in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs."

Score for the sustainability of the approach

3 out of 4 stars

Actual score : 31 / 36.

Summary for each Sustainable Development principle

Long term

The offer of Direct Payments will offer citizens greater choice and control in accordance with the Social Services & Well-Being Act 2014.

Prevention

The offer of Direct Payments will offer citizens greater choice and control in accordance with the Social Services & Well-Being Act 2014. In preparation for any subsequently required tendering, service specifications and tender evaluation will include a focus on the promotion of independence and resilience.

Integration

While exploring the option of Direct Payments, citizens pooling their Direct Payments will be considered. Any subsequently required retendering will include service specifications and tender evaluations with strong reference to individual outcomes and health and well-being goals. They will also be in line with DCC and Welsh Govt priorities and guidelines in relation to H&WB and integration.

Collaboration

The offer of Direct Payments or retendering will require different teams to work collaboratively - both

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within CSS and corporately (e.g. procurement and legal). It will also involve working closely with citizens and their families, Health colleagues, Advocates and others

Involvement

Where DPs may be taken up, citizens will be supported to understand their responsibilities & they will have greater choice & control. For any re-tenders we'll be working with citizens & families to ensure they're involved in the process & that their views inform service specifications and tender questions. We would look to commission independent orgs to provide information, advice & support to citizens. Person centred engagement tools will be used. We will also keep providers informed.

Summary of impact

Well-being Goals	Overall Impact
A prosperous Denbighshire	Positive
A resilient Denbighshire	Positive
A healthier Denbighshire	Positive
A more equal Denbighshire	Positive
A Denbighshire of cohesive communities	Positive
A Denbighshire of vibrant culture and thriving Welsh language	Positive
A globally responsible Denbighshire	Positive

Main conclusions

In line with procurement regulations, we cannot continue with the existing contracts indefinitely; however, taking a more robust, planned approach to offering Direct Payments as an option enables

ect Payments and the retendering of the remainder of the 41 Learning Disability Supported Living Frameworks to meet our obligations under the Social Services Well-Being Act 2014, as well as ultimately satisfy procurement regs with any subsequently required re-tendering. Greater choice and control should bring positives both for citizens and also potentially for existing providers, and potential negatives will be minimised as far as possible through robust processes, communications and advice/support. For the services that will be retendered, the views and choices of the citizens will be at the forefront of the process. Providers who will be approached to bid have already been successful in tendering to be included on the North Wales Regional Supported Living Framework. The mini tenders will involve a rigorous evaluation of tender submissions to ensure that the services are of the highest possible quality.

The likely impact on Denbighshire, Wales and the world.

A prosperous Denbighshire

Overall Impact

Positive

Justification for impact

The project is being undertaken in order that Direct Payments are offered where appropriate and in accordance with the Social Services & Wellbeing Act.

Further actions required

By exploring the Direct Payments option, and thus offering citizens greater choice and control as an alternative to retendering. For those contracts that will be tendered, the process will be of a robust nature to ensure that the citizens' needs are met in the most appropriate way and causes limited impact on their quality of life. There is always a risk when it comes to offering DPs or re-tendering that some existing providers will lose contracts/work; however, we must comply with the legislation, and all processes will be undertaken in line with relevant guidance and with clear communication to both citizens and providers.

Positive impacts identified:

A low carbon society

Providers will be encouraged to deliver services in an appropriate way. It is anticipated that existing supported living sites will be retained (these are citizens' own homes, and support purchased/commissioned to go into citizens homes is done via separate arrangements).

Quality communications, infrastructure and transport

Will be encouraged in the delivery of services, relates to several key objectives of supported living.

Economic development

The people living and working within communities contribute to economic development.

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Quality skills for the long term

Citizens learning new skills is a key objective of supported living. Staff may also require specialist training.

Quality jobs for the long term

Citizens will be supported to understand their responsibilities as an employer (or a Suitable Person will be identified where appropriate) where DPs are taken up. Where we retender, longer term contracts will ensure this.

Childcare

[TEXT HERE]

Negative impacts identified:

A low carbon society

[TEXT HERE]

Quality communications, infrastructure and transport

[TEXT HERE]

Economic development

There is a risk that offering DPs (or retendering) could de-stabilize the LD provider market and we could lose some local provider businesses.

Quality skills for the long term

[TEXT HERE]

Quality jobs for the long term

Providers are struggling to recruit and retain staff.

Childcare

[TEXT HERE]

A resilient Denbighshire

Overall Impact

Positive

Justification for impact

Citizens will be encouraged as part of their routines to reduce waste, reuse and recycle. Reduced energy/fuel consumption would be encouraged as part of the lives of the citizens. It is expected that existing supported living sites will continue to be used.

Further actions required

Where re-tendered, by including as a contractual requirement to deliver the services where possible.

Positive impacts identified:

Biodiversity and the natural environment

[TEXT HERE]

Biodiversity in the built environment

It is expected that existing buildings used for supported living will be retained.

Reducing waste, reusing and recycling

Citizens will be encouraged as part of their routines to reduce waste, reuse and recycle.

Reduced energy/fuel consumption

This would be encouraged as part of citizens' lives, e.g. through use of smart tech.

People’s awareness of the environment and biodiversity

[TEXT HERE]

Flood risk management

[TEXT HERE]

Negative impacts identified:

Biodiversity and the natural environment

[TEXT HERE]

Biodiversity in the built environment

[TEXT HERE]

Reducing waste, reusing and recycling

[TEXT HERE]

Reduced energy/fuel consumption

[TEXT HERE]

People’s awareness of the environment and biodiversity

[TEXT HERE]

Flood risk management

[TEXT HERE]

A healthier Denbighshire

Overall Impact

Positive

Justification for impact

Either by offering the option of Direct Payments or the robust tendering process will ensure that the health and well-being needs of the citizens will be met.

Further actions required

Citizens will be offered the choice of DPs, if these are deemed not to be appropriate for any reason, we will re-tender the support. We will ensure that citizens can make fully informed decisions, and that there is support and advice there for all citizens regardless of the path taken to pay for their support. Where we re-tender, service specifications will be tailored to each individual's specific needs and will be geared towards ensuring their health and well-being.

Positive impacts identified:

A social and physical environment that encourage and support health and well-being

This is a key objective of supported living.

Access to good quality, healthy food

Supporting a healthy lifestyle, as well as budgeting, is a key objective of supported living.

People's emotional and mental well-being

This is a key objective of supported living. Offering DPs will also give people greater choice and control.

Access to healthcare

Supporting citizens' health and working collaboratively with Health colleagues is a key objective of supported living.

Participation in leisure opportunities

Supporting community engagement and a healthy lifestyle is a key objective of supported living.

Negative impacts identified:

A social and physical environment that encourage and support health and well-being

[TEXT HERE]

Access to good quality, healthy food

[TEXT HERE]

People's emotional and mental well-being

DPS bring a number of responsibilities and the process may increase stress for some citizens/families.

Access to healthcare

[TEXT HERE]

Participation in leisure opportunities

[TEXT HERE]

A more equal Denbighshire

Overall Impact

Positive

Justification for impact

By exploring the Direct Payments option, and thus offering citizens greater choice and control as an alternative to retendering. For those contracts that will be tendered, the process will be of a robust nature to ensure that the citizens' needs are met in the most appropriate way and causes limited impact on their quality of life. Any required service specifications will be tailored to each individual's specific needs and will be geared towards protecting these vulnerable citizens.

Further actions required

By looking at the offer of Direct Payments as an alternative to retendering, and where subsequently needed, ensuring a robust tendering process. We are exploring options collaboratively to try to find creative solutions when it comes to ensuring a Suitable Person can be in place for individuals who need one.

Positive impacts identified:

Improving the well-being of people with protected characteristics. The nine protected characteristics are: age; disability; gender reassignment; marriage or civil partnership; pregnancy and maternity; race; religion or belief; sex; and sexual orientation

This is a key objective of supported living.

People who suffer discrimination or disadvantage

This is a key objective of supported living.

People affected by socio-economic disadvantage and unequal outcomes

This is a key objective of supported living.

Areas affected by socio-economic disadvantage

Several supported living schemes are based in areas of greater socio-economic disadvantage in Denbighshire. Having robust support in place enables individuals to improve their wellbeing and socio-economic stability (e.g. through support to find employment).

Negative impacts identified:

Improving the well-being of people with protected characteristics. The nine protected characteristics are: age; disability; gender reassignment; marriage or civil partnership; pregnancy and maternity; race; religion or belief; sex; and sexual orientation

[TEXT HERE]

People who suffer discrimination or disadvantage

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In some cases DPs may only be offered where there is a Suitable Person, as required by Law. Should an appropriate Suitable Person not be identified, this may disadvantage some individuals when it comes to the choice and control we are able to offer.

People affected by socio-economic disadvantage and unequal outcomes

[TEXT HERE]

Areas affected by socio-economic disadvantage

[TEXT HERE]

A Denbighshire of cohesive communities

Overall Impact

Positive

Justification for impact

The Offer of Direct Payments offers citizens greater choice and control in the provision of their services; however, for those contracts that will be retendered, citizens' views and choices will be at the forefront of the process.

Further actions required

By looking at the offer of Direct Payments as an alternative to retendering and ensuring a robust tendering process. It is likely (although not guaranteed) that existing staff will be eligible for TUPE.

Positive impacts identified:

Safe communities and individuals

This is a key objective of supported living. Support staff and managers are very skilled at knowing how best to keep people safe and how to manage risk. Where citizens may choose alternative support, oversight from practitioners will remain to ensure outcomes are being achieved and people are being kept safe.

Community participation and resilience

This is a key objective of supported living. Support staff and managers are very skilled at knowing how best to keep people safe and how to manage risk. Where citizens may choose alternative support, oversight from practitioners will remain to ensure outcomes are being achieved and people are being kept safe.

The attractiveness of the area

[TEXT HERE]

Connected communities

This is a key objective of supported living. Support staff and managers are very skilled at knowing how best to keep people safe and how to manage risk. Where citizens may choose alternative support, oversight from practitioners will remain to ensure outcomes are being achieved and people are being kept safe.

Rural resilience

Through use of DPs citizens will have choice and control to enable them to purchase support in their language of choice. Any required service specifications would include the requirement for the services to be offered in the citizens' language of choice.

Negative impacts identified:

Safe communities and individuals

[TEXT HERE]

Community participation and resilience

[TEXT HERE]

The attractiveness of the area

[TEXT HERE]

Connected communities

[TEXT HERE]

Rural resilience

Through potential changes of providers, there is a risk of losing existing Welsh speaking staff.

A Denbighshire of vibrant culture and thriving Welsh language

Overall Impact

Positive

Justification for impact

Service specifications will be written in such a way that ensures that cultural choices are addressed and that the Welsh Language is valued.

Further actions required

Where re-tendered, the active offer/adherence to Welsh language standards will also be a contractual requirement. It is likely (although not guaranteed) that existing staff will be eligible for TUPE.

Positive impacts identified:

People using Welsh

Through use of DPs citizens will have choice and control to enable them to purchase support in their language of choice. Any required service specifications would include the requirement for the services to be offered in the citizens' language of choice.

Promoting the Welsh language

Through use of DPs citizens will have choice and control to enable them to purchase support in their language of choice. Any required service specifications would include the requirement for the services to be offered in the citizens' language of choice.

Culture and heritage

Through use of DPs citizens will have choice and control to enable them to purchase support in their language of choice, and engage with their local communities. Any required service specifications would include the requirement for the services to be offered in the citizens' language of choice, and for citizens to be supported to engage in their local communities.

Negative impacts identified:

People using Welsh

With any potential change in provider, there is a risk of losing Welsh speaking staff.

Promoting the Welsh language

[TEXT HERE]

Culture and heritage

[TEXT HERE]

A globally responsible Denbighshire

Overall Impact

Positive

Justification for impact

There is an opportunity for new providers to work in Denbighshire. Whether DPs or retendering are applicable, DCC will ensure that the appropriate guidance and legislation is adhered to.

Further actions required

There will be clear communications and engagement with citizens, family members and providers throughout this process. Any required retendering will be undertaken in line with relevant legislation and processes.

Positive impacts identified:

Local, national, international supply chains

This is an opportunity to attract new providers to the area, which may bring more diverse service offers/options and greater value for money. Where we retender, the socio and eco credentials of providers will be looked at.

Human rights

Where DPs are taken up, advice and support will be provided to ensure that citizens (and their Suitable Person if applicable) are fully aware of roles and responsibilities in respect of employment law etc. Where re-tendered, it will be a contractual requirement that the Human Rights Act is adhered to.

Broader service provision in the local area or the region

This is an opportunity to attract new providers to the area.

Reducing climate change

It is anticipated that existing supported living buildings will continue to be used. Creative use of technology to provide support and promote independence also continues to be a key aim of supported living.

Negative impacts identified:

Local, national, international supply chains

[TEXT HERE]

Human rights

[TEXT HERE]

Broader service provision in the local area or the region

Offering DPs or retendering runs the risk of some existing providers losing their work/contract(s) in Denbighshire.

Reducing climate change

[TEXT HERE]