



Community Safety Partnership

Performance report for 2020-2021 for Denbighshire

Overall Community Safety plan Performance summary

Of the three main priority areas of work for the Community Safety Partnership all three areas at the end of March 2021 one was Acceptable and two Good. We have seen an increase in the numbers of domestic abuse and Stalking however we have seen reductions in all of the other types of crimes we are required to monitor when compared to the year before. This however is in a year when nothing was normal.

Outcome and Performance summary

Here is a summary position for each Partnership Priority in 2020- March 2021.

Key

The Colours

Colour	Measure Status
Green	Excellent
Yellow	Good
Orange	Acceptable
Red	Priority for improvement
Grey	No Data Count

Priority	Activity Description	Performance Status	Project/ activity Progress
Priority 1 Reduce Crime and Disorder in the area by working in partnership.	<ul style="list-style-type: none"> • Reduce victim based crime • Reduce Antisocial Behaviour • Support vulnerable people to prevent them becoming victims of crime • Reduce repeat incidents of victim based crime and ASB for victims and perpetrators • Deal effectively with high risk cases of Domestic Abuse and Sexual Violence • Increase the confidence in reporting Domestic Abuse and Sexual Violence • Increase awareness amongst young people of sexual violence • Work with the Multi-agency risk assessment Conference to manage all levels of repeat victims of domestic abuse 	Acceptable	Good
Priority2 Reduce Reoffending	<ul style="list-style-type: none"> • Adult reoffending • Children and young people reoffending 	Good	Good
Priority 3 Local priorities	<ul style="list-style-type: none"> • Work collectively to manage ASB and the response to ASB locally. 	Good	Good

Priority 1- Reduce Crime and Disorder in Denbighshire by working in partnership

Performance status- Acceptable

Overall the performance for the Partnership is **Acceptable** due to the continued increased numbers of victims of domestic abuse and stalking and harassment. The status remain the same as 2019-2020

This report covers the main lockdown periods so our business model had to change. There was a great push from the Welsh Government for us to allocate extra funding for third sector domestic abuse services and for those fleeing during the lockdown for the essentials to be provided (this included IT equipment for access to online learning for young children, clothing and food).

During the main part of the pandemic we allocate regionally over £400,000 to essential services and additional dispersed accommodation for those fleeing violent situations.

Some of the business as usual continued and it was as follows;

- Raising awareness of victim based crimes via social media, attending events and making sure information is available on our websites.
- Home and business surveys carried out by crime reduction advisors and Police Community Support Officers to help prevent burglaries. The number of burglaries in homes reduced during the pandemic probably due to the fact that people were actually in their homes all of the time.
- We provided 56 homes with target hardening equipment and crime prevention advice (Locks/door bars etc.)
- We participated in the monthly Multiagency Risk Assessment meeting called MARAC's online where victims of domestic abuse are discussed and where action plans for assistance are put in place.
- Denbighshire managed to send out numerous press releases led by our Lead Member Councillor Mark and changed the colour of the Pont y Ddraig Bridge to signify the support of the Local Authority on White Ribbon day on the 25th of November 2020. The International day is dedicated to raising awareness of domestic abuse and violence against women and girls.
- We promoted the 'Live fear free All Wales helpline' received 210 calls from Denbighshire residents. We have been promoting the helpline number at every opportunity.

Project/activity update – Good

We, as a Partnership developed a temporary work plan for 2020-2021 where we had additional emerging issues due to the pandemic to deal with. They included community tensions, Black Lives matter events to manage and provided assistance to third sector domestic abuse services and local drug and alcohol services.

Regional meetings continued online discussing the Modern Day Slavery, County Lines, Integrated Offender Management and Area Planning Board meetings this has been invaluable as partner activity has improved as a result and the communication lines are finally improving and reducing the chance of duplication.

The main community safety boards have all been replaced as we mentioned last year with senior officers from Denbighshire now in attendance at those boards. We now hold quarterly meetings internally with the attendees of those boards so that information can be shared and Denbighshire's position if one is required is agreed by senior officers.

Strategic Partnership	Senior Officer	Deputy	Elected Member
Safer NW Partnership Board	Graham Boase	Emlyn Jones	Cllr Mark Young (Chair)
Vulnerable & Exploitation Board	Phil Gilroy	Rhian Morlle	
Criminal Justice Board	Rhian Morlle		
Area Planning Board for Substance misuse	Nicola Stubbins	Alaw Pierce	
CONTEST Counter Terrorism Board	Graham Boase	Alan Smith	

The New Board attendees are as follows:

Many things which require us to do face to face engagement we managed to do a work around utilising online technology, but we will be doing additional work on County Lines and Modern Slavery and also the adverse childhood experiences programme over the next few months. This will be done in conjunction with the Regional Safeguarding Board and new community safety boards.

Priority 2- Reducing reoffending

Performance status- Good

Overall the performance for the partnership is **Good**

In 2020-2021 we have seen reductions in adult offending and Youth Offending hence the status being good. This however was not a normal year.

The work of the partnership is as follows:

- Local Integrated offender management programmes continues remotely initially and have managed adult offender and those young people transitioning between childhood and adulthood.
- We continued to promote community resolutions and restorative justice when solving minor issues, some of this work was online and the victims of crime found
- We attended the quarterly multiagency online Prevent and Deter meetings where we discuss those young people coming to the attention of the Police and Youth Justice Service so that a plan of support can be put in place to help prevent further offending.
- We have attended 3 restorative justice conferences where we have acted as the critical friend in the process.
- We are currently working in partnership to identify repeat antisocial behaviour youth offenders as this is one of the common denominators in issues we have with ASB in communities.

Project /activity update- Good

The Community Safety Partnership continued to support the multiagency attendance at the Integrated Offender Management programme and assisting with the actions of that programme. We will continue to assist with the programme, which will also address Organised Crime Groups and County Lines work.

We are now trying more targeted work with young offenders as the numbers are relatively small and we think we can have an impact of diverting the offending behaviour. This work will be ongoing.

Priority 3- Local Priorities

Performance Status- Good

Overall performance of the partnership is **Good**

In 2020-2021 we have seen a slight increase in the number of reports of antisocial behaviour and repeat victims of ASB. Many of the issues were Neighbour disputes during the lockdowns. The work of the partnership was as follows:

- Establishing local multiagency groups in Denbighshire to manage repeat incidents of ASB
- Promoting the use of community resolutions to resolve repeat incidents of antisocial behaviour
- Using, when appropriate community protection notices / Public Space Protection Orders
- Control of licenced premises and enforcement and monitoring of taxi licences undertaken by the licensing department. All of this work was slightly different when lockdown first hit.
- Operations targeting Car washes under modern day slavery action plans (This work continued in March 2021)
- Sharing information about online fraud utilising National campaigns especially given the reliance on online platforms for everything.
- Community Tension Monitoring this included hate crime monitoring
- Monitoring of protests and vigils
- Applying for additional third sector funding for additional domestic abuse services locally.

Project/activity update- Good

We will continue to support the monthly Antisocial Behaviour (ASB) tasking meeting which monitors repeat incidents of ASB and provides a multi-agency response to issues raised as well as taking part in restorative justice conferences and promoting community resolutions and mediation.

We have set up an internal process in Denbighshire to manage/monitor repeat ASB locations for those issues causing most concern in our community. We also set up multiagency meetings to manage any repeat incidents of ASB. Reporting corporately is done via the bi-monthly community safety reporting to SLT and quarterly via the senior officers meeting held to discuss Community Safety and safeguarding issues raised locally in Denbighshire,

We will participate in further raising awareness of Domestic Abuse, Modern Slavery and County Lines locally, the direction for this work will now come from the newly established Regional Vulnerability and Exploitation board.

Internally the corporate priority on domestic abuse has been split into specific work areas including; Communications internally and externally, training and early intervention. This will complement the work of the Regional Vulnerabilities Board but will provide a specific focus for us locally.

CSP Statistical Analysis for the year April 2020-March 2021

Denbighshire and Conwy

The Conwy and Denbighshire priority work areas linked to the Police and Crime Commissioners Plan and The Safer North Wales Partnership Board community safety agenda are:

- 1. Reduce Victim Based Crime (Acquisitive Crimes Only)**
 - Level of victim based crime
 - Level of residential burglary
 - Number of repeat victims of crime
- 2. Reduce Antisocial Behaviour (ASB)**
 - Level of Antisocial Behaviour
 - Number of repeat victims of ASB Personal
- 3. Supporting vulnerable people to prevent them from becoming victims of crime**
 - Number of repeat victims of crime
 - Number of recorded Modern Day Slavery cases
 - Number of reported Hate Crimes including hate type
- 4. Increase confidence in reporting domestic abuse/ Work with MARAC to manage the levels of repeat victims of Domestic Abuse (Multi Agency Risk Assessment Conferences)**
 - Level of Domestic abuse
 - Level of high risk domestic abuse (MARAC cases)
 - Number of repeat victims of Domestic Abuse
 - Number of repeat offenders of Domestic Abuse
- 5. Increase confidence in reporting sexual violence / increase awareness amongst young people of sexual violence**
 - Level of sexual offences
 - Number of CSE offences
- 6. Additional data: Reduce reoffending (for victims and offenders)**
 - Number of repeat offenders of crime – Aged 18+ (3 or more in 12 months)
 - Number of repeat offenders of crime – Aged 12-17 (3 or more in 12 months)

Crime Statistics from 2019-2020 and 2020- March 2021

Denbighshire - Crime & Incident Data: 01/04/2020 – 31/03/2021	Fiscal Year		Change
	2019/20	2020/21	
	(LYTD)	(YTD)	
All Victim Based Crime	9,342	7,752	-17.0%
Violence with injury	1,256	922	-26.6%
Violence without injury	2,193	1,823	-16.9%
Stalking & Harassment	1,259	1,497	18.9%
Sexual offences	435	310	-28.7%
Burglary Residential	333	229	-31.2%
Burglary - Business and Community	168	84	-50.0%
Robbery	61	28	-54.1%
Vehicle Crime	418	121	-71.1%
Theft and Handling	1,572	1,029	-34.5%
Criminal Damage & Arson	1,216	849	-30.2%
Domestic Crime	1,871	2,122	13.4%
Anti-Social Behaviour	2,322	2,404	3.5%

Conwy's figures- comparison for Members as previously requested

Conwy - Crime & Incident Data: 01/04/2020 – 31/03/2021	Fiscal Year		Change
	2019/20	2020/21	
	(LYTD)	(YTD)	
All Victim Based Crime	9,065	8,583	-5.3%
Violence with injury	1,222	1,035	-15.3%
Violence without injury	2,070	1,851	-10.6%
Stalking & Harassment	1,321	1,708	29.3%
Sexual offences	443	413	-6.8%
Burglary Residential	372	185	-50.3%
Burglary - Business and Community	215	92	-57.2%
Robbery	45	30	-33.3%
Vehicle Crime	359	196	-45.4%
Theft and Handling	1,512	1,095	-27.6%
Criminal Damage & Arson	1,330	1,086	-18.3%
Domestic Crime	1,957	2,255	15.2%
Anti-Social Behaviour	3,320	3,323	0.1%

Additional in-depth Analysis on the categories that have seen increases

Stalking and harassment

The stalking and harassment category is made of the following crimes

- Harassment
- Racially or religiously aggravated Harassment
- Stalking Online
- Malicious Communications
- Controlling or coercive behaviour

Stalking online has seen the biggest increase. The other crimes are made up of people using the online social media information to turn up at locations and also people turning up at the workplace of the victim.

Online stalking can mean constantly sending discrete messages, making inappropriate comments to photographs online, gathering personal information and using that information to turn up at locations where the victim happens to be and this happening on a on a regular basis which makes the victim feel uncomfortable.

When this is reported to the police the victim is advised how to make their social media accounts restricted/ private to reduce the chance of the person gathering information and the person is spoken to and warned initially. According to police colleagues this action usually works, with only a small number continuing to online stalk.

Controlling behaviour has been added to the stalking and harassment category. This is primarily behaviour in relationships where one partner is accused of controlling behaviour.

Local Domestic Abuse Services in Denbighshire

Referrals to the third sector domestic abuse services in Denbighshire over the last 12 months when compared the previous 12 months. (Domestic Abuse Service Unit (DASU) the main provider of services)

April-Dec 2019: 401 referrals for support

April-Dec 2020: 812 referrals for support

This is an increase of 102% of referrals when comparing both years in Denbighshire. Initially at the start of the pandemic, there was a decrease in referrals, but this was to do with the fact that victims were at home with the perpetrator and therefore their space to action support was very limited. But since July 2020 there has been a major increase in the amount of people wanting support.

The support needed following COVID was more 'complex' due to an increase in isolation and lack of social interaction and support for survivors and their children. The support sessions given are longer and more frequent since the outbreak, and the services provided have been adapted to offer support as flexible as possible to meet the demand.

The referrals come from a range of routes:

Police, Housing, Health, Social Services, Probation, Mental health services, Substance misuse and Citizens Advice Bureau

Other specialist services including the Safer Lives helpline & Victims Hub provided by Victim support.

Most referrals come via self-referral. Many of victims are too scared to contact the police and many of them have not had any police involvement. They are coming to the service wanting options and emotional support as well as practical support with emergency provisions such as food, clothing, target hardening etc. Usually only 10-15% of referrals are high risk that most of the time have police involvement with the rest of the referrals being standard and medium. DASU encourage contacting the police and work closely with the Domestic Abuse officers in the police.

Number of calls to the National Live Fear Free Helpline (North-Wales figures only available)

Over the last 12 months there has been a 27% increase in call to the helpline from North Wales. The majority of call come directly from third sector services supporting victims.

Victim support Help line referrals

The number of specific Domestic Abuse calls received by Victim support in North Wales is 520 when compared to 470 the year before.

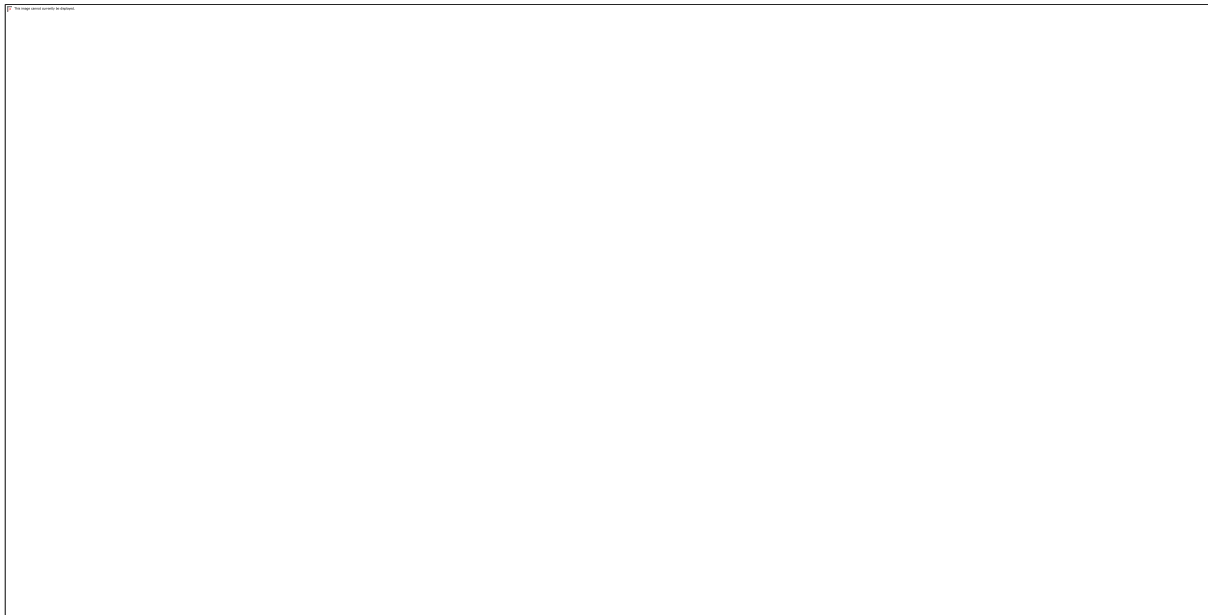
Cyber crime

With regards to Cybercrime stats for Denbighshire, we have searched for offences which have been tagged as either *Cyber-dependent* or *Cyber-enabled*, the definitions of which are below:

- **Cyber Dependent Crimes** - where a digital system is the target as well as the means of attack. These include attacks on computer systems to disrupt IT infrastructure, and stealing data over a network using malware. The purpose of the data theft is usually to commit further crime.
- **Cyber Enabled Crimes** - 'existing' crimes that have been transformed in scale or form by their use of the internet. For example, the use of the internet to facilitate drug dealing, people smuggling and many other 'traditional' crime types. The growth of the internet has allowed these crimes to be carried out on an industrial scale.

The data for Denbighshire shows that in the 2019 calendar year there were 191 *Cyber-dependent* or *Cyber-enabled* offences recorded. In 2020, this number rose by 32.0% to 252 offences.

The table below shows the top 15 offence types in Denbighshire which have been tagged as *Cyber-dependent* or *Cyber-enabled* in 2019 and 2020:



Work to do in Denbighshire 2021-2022

As you can see above there is a great deal of work to be done. We will continue to work regionally to access additional funding for third sector domestic abuse services and to make sure the support services we have are as robust as they can be to cope with the increases we are seeing.

The Domestic Abuse corporate priority in Denbighshire will ensure that our teams are fully up to date with how to report incidents or to signpost to professional services. We will play our part locally in promoting support services and helplines and we will continue with our support to our staff by implementing our robust domestic abuse policy. We will be supporting the International day of raising awareness of domestic abuse in Denbighshire on the 25th of November.

With Cyber-Crime we have a great deal of work to do in raising awareness of scams with our Trading Standards colleagues and linking in the multiple networks in Denbighshire to promote internet safety and making people aware of scams. The online stalking problem we have will also be targeted by raising awareness and encouraging reporting.

We will continue with our problem solving approach to antisocial behaviour. It would appear from the number of multiagency meetings we have arranged and participated in that this is the best way to deal with repeat incidents is to bring everyone together and update those suffering from ASB on a regular basis to ensure they are consulted and updated.

We are anticipating a rise in all crime areas over the next few months but will be using the data from 2019 as comparison baseline data as the data from 2020-2021 is not that of a normal year due to most places being closed or restrictions in place.

We will be assisting the Rural crime Team with the promotion of crime prevention measures and the use of smartwater a bespoke DNA address identification liquid for high value farm items such as quad bikes.