



REPORT TO:	Licensing Committee
DATE:	10 th September 2014
LEAD OFFICER:	Head of Planning and Public Protection
CONTACT OFFICER:	Senior Technical Officer (Licensing) licensing@denbighshire.gov.uk 01824 706451
SUBJECT:	Proposed Hackney Carriage and Private Hire Code of Good Conduct

1. PURPOSE OF THE REPORT

- 1.2 To present, to Members, a Code of Good Conduct for Hackney Carriage and Private Hire Drivers, for their consideration.

2. EXECUTIVE SUMMARY

- 2.1 For Members to consider approving a Hackney Carriage and Private Hire Code of Good Conduct to further improve standards for Hackney Carriage and Private Hire Drivers.

3. BACKGROUND INFORMATION

- 3.1 Officers are striving to improve the standards of licence holders. Complaints are regularly received from members of the public and fellow licence holders, regarding the behaviour of some drivers
- 3.2 A proposed Driver Code of Good Conduct has also been discussed for some time, to further improve the standard of our vocational licensed drivers. Again, the concerns and impression left with visitors (and residents) to the County when inappropriate behaviour takes place need to be addressed. By introducing a Code of Good Conduct, it will assist Officers in monitoring compliance of licence holders and take necessary enforcement action, where necessary.
- 3.3 The proposed Driver Code of Good Conduct can be found at Appendix A.

4. CONSULTATION

- 4.1 Should Members be minded to support the proposed revised Hackney

Carriage and Private Hire Code of Good Conduct, Officers will start formal consultation with all Licence Holders.

4.2 Officers will report back to Members, with the outcome of the consultation at the December Committee Meeting.

5. **RECOMMENDATION**

5.1 For Members to support the proposed Hackney Carriage and Private Hire Driver Code of Good Conduct found at Appendix A, and in doing so authorise Officers to commence consultation.