

	the vehicle, then both operator and driver will receive points as there is a serious safety issue.			
2	Failing to produce Certificate of Compliance, MOT certificate, driving licence or insurance certificate, which is valid on the day of request, within 7 days of being requested	3	✓	✓
3.	Obstructing an authorised officer or Police Officer	10	✓	✓
4	Failure to carry an assistance dog without an exemption notice	3	✓	
5	Using or allowing a vehicle to be used subject to a suspension/revocation issued by an Authorised Officer or Police Officer	20		✓
6	Using an unlicensed vehicle or licensed vehicle without Insurance	20	✓	✓
7	Driver using a handheld mobile phone, handheld two way radio, whilst the vehicle is in motion	6	✓	
8	Presenting a licensed vehicle for testing in an unsafe or dangerous Condition	20		✓
9	Providing false or misleading information on licence application form / failing to provide relevant information or the relevant fee (including dishonoured cheques)	10	✓	✓
10	Failure to submit a licensed vehicle that is 5 years old, or more for a 6 monthly MoT and provide documented proof to the Council that it has passed such a test. The Council will expect to see documentary evidence that such a test has been carried out within 4 weeks of the due date of the MoT test.	3		✓
11	Operator failing to keep proper records or keep records in accordance with the licence conditions	3		✓
12	Failing to notify the Council of details of road traffic collision within 72 hours	3	✓	✓
13	Failure to behave in a civil and orderly manner (including rude or aggressive behaviour) to a member of the public, licensed driver or Officer of the Council or Police Officer	10	✓	✓
14	Plying for hire by private hire drivers.	10	✓	
15	Carrying more passengers than the capacity stated on the vehicle licence.	20	✓	
16	Failure to carry an up to date fire extinguisher.	3		✓
17	Failure to wear private hire/hackney carriage driver's badge.	3	✓	

18	Refusal to accept hiring without reasonable cause eg reasonable cause - when drunk or rude customer	3 or 6	✓	
19	Failure to observe rank discipline – taxi drivers (e.g. plying for hire outside the markings of one of the County's taxi ranks – parking in front or behind rank).	5	✓	
20	Failure to give assistance with loading/unloading luggage to or from any building or place, without reasonable cause eg temporary medical condition	3	✓	
21	Failure to attend punctually at appointed time and place without sufficient cause: i. During daytime ii. During the hours of darkness	3 6	✓ ✓	
22	Leaving a Hackney Carriage unattended whilst on a designated rank, without reasonable cause eg quick toilet break	3	✓	
23	Failure to comply with the Driver Dress Code	3	✓	
24	Failure to comply with the Code of Good Conduct	5	✓	✓
25	Displaying any feature on a private hire vehicle that may suggest that it is a taxi vehicle.	5		✓
26	Failure to carry a legal spare wheel and tools or other method of repair eg foam/run flat tyre	3	✓	✓
27	Failure to display the external/internal licence plate or signs as required.	3		✓
28	Displaying unsuitable or inappropriate sited signs or unauthorised advertisements in or on the vehicle.	3		✓
29	Charging hackney carriage passenger more than the metered or agreed fare	6	✓	
30	Failure to return a vehicle licence plate within 7 days after Request	6		✓
31	Using a non-approved or non-calibrated taximeter	6		✓
32	Unreasonably prolonging a journey or any misconduct regarding the charging of fares	6	✓	
33	Failure to notify the Council, in writing, of any conviction,	6	✓	✓

	caution, fixed penalty or similar within 7 working days			
34	Failure to notify the Council, in writing, of a change of address within 7 working days	3	✓	✓
35	Failure to notify, in writing, a change in medical circumstances	6	✓	
36	Unsatisfactory condition of a vehicle (interior or exterior):			
	i) Dirty exterior	3		✓
	ii) Filthy and stained interior	6		✓
37	Driving or parking in a manner likely to cause inconvenience, distress or danger to members of the public eg tailgating/speeding/overtaking/furious driving	6	✓	
38	Parking in contravention of public highway parking restrictions including occupying/parking in a loading bay	5	✓	
39	Parking/stopping or picking up or dropping off passengers on zigzags of a pedestrian crossing or school entrance	6	✓	
40	Failing to display Hackney Carriage fare card in vehicle	3	✓	✓
41	Failure to present vehicle for inspection by an authorised officer at required time/location.	10		✓
42	Private Hire driver charging or attempting to charge more than the fare agreed with the customer by the operator	6	✓	
43	Private hire vehicle parking/waiting on a taxi rank	6	✓	
44	Smoking in a licensed vehicle, and allowing passengers to smoke in a licensed vehicle	10	✓	