

**Denbighshire Commissioning Strategy
Older People's Services
2004-2007**

Action Plan 05/06

| Recommendation | Action(s) | Timescale | £ Implications | Partners | Lead Person |
|--|---|-----------|---|---------------------------|-------------|
| 1. Develop 'early' preventative services | a) CAP Team to provide effective, early, prevention | Ongoing | No additional costs | Health; SSD | YH/DP |
| | b) Ensure vol orgs are encouraged to develop initiatives that compliment existing and new services | August 05 | £49,000 F/T post costed but % of time allocated to this action needs to be agreed | Vol Sector; SSD | GG |
| | c) Develop the Contact Warden scheme – East Rhyl <ul style="list-style-type: none"> • Appoint 2 P/T contact wardens • Up to 60 older/vulnerable people to join the scheme • Review effectiveness with a view to providing evidence for continued funding | June 05 | 30,000 can be met within 05/06 Care Capacity Grant | SSD/Housing/ Primary Care | SC/ME |
| | d) Develop costed options for | | Within existing | | |

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| | cleaning services | Aug 05 | staff resources | | SC/EB |
| 2. Develop alternatives to residential and nursing home care | <p>a) Consider and agree options for ECH in Prestatyn</p> <p>b) Commence ECH build in Rhyl</p> <ul style="list-style-type: none"> • 59 2 and 1 bed units <p>c) develop County wide Extra Care Sheltered Housing plan</p> | <p>April 05</p> <p>Aug 05</p> <p>April 06</p> | <p>a) 2 options are currently being considered but there is an expectation that costs will be reduced in the longer term</p> <p>b) Funded through Social Housing Grant no liability to the department</p> <p>c) An existing post and therefore no additional costs</p> | Housing;SSD; Health; Vol/Ind sectors; Housing Assoc | HT/EW |
| 3. Increase targeted domiciliary care | <p>a) appoint Care Broker and Care Broker Assistant</p> <p>b) Commence the review of contracts for domiciliary care</p> <p>c) Establish Block Contracts for Hospital Discharge Scheme</p> | <p>May 05</p> <p>April/May 05</p> <p>September 05</p> | <p>60,535 included within 05/06 Care Capacity Grant</p> <p>Within existing staff resources</p> <p>Within existing staff resources</p> | | <p>YH/AH-J</p> <p>EB</p> <p>YH/EB</p> |
| i) to support highly dependent people | | | | | |
| ii) to promote independence | | | | | |

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| | <p>d) Review effectiveness of block contracts</p> <p>e) Produce project plan, in consultation with staff; stakeholders; users and carers, outlining the development of complex care services via the existing in house home care service</p> <ul style="list-style-type: none"> • Implement the project plan <p>f) Review cost guidelines</p> <p>g) Maximise stakeholder contribution to domiciliary care services e.g. CHC/Joint funding</p> | <p>End March 06</p> <p>Dec 05</p> <p>April 06</p> <p>April 06</p> <p>April 06</p> | <p>Within existing staff resources</p> <p>Within existing staff resources</p> <p>Assumed to be within existing resources</p> <p>Within existing staff resources</p> <p>This will reduce costs for the LA in the medium term</p> | | <p>AH-J/YH/EB</p> <p>HT/JW/EB</p> <p>YH</p> <p>NA</p> |
| 4. Consider the extent and volume of services to be commissioned | Determine the estimated numbers of OP who may require services in the future by using the PRSSU example predictions | June 05 | Within existing staff resources | WAG; Wales Care strategy Group; DSSD | WAG/SC |
| 5. Evaluate the impact of the Meals on | a) Review numbers assessed | | | | |

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| wheels service delivery | with a view to ensuring service targeted appropriately b) Identify the true cost of the service c) Develop proposals for a reasonable charge for the service in line with corporate policy d) Identify other potential providers of the service | April 05 April 05 June 05 August 05 | Within existing staff resources but expectation is that the evaluation process will result in cost efficiencies | SSD; Vol/Ind Sectors | HT/SW/SC Finance |
| 6. Establish a strategic commissioning approach to Domiciliary care services | a) Analyse and develop the market b) Strengthen the approach to specifying services c) Develop block contracts by locality d) Rigorously monitor existing and new spot-contracts | Sept 05 Oct 05 End March 06 April-Sept 05 | Within existing staff resources The expected result would mean more efficient and economic commissioning of services | SSD; Health; Ind/Vol sectors | YH/AH-J SC/EB |
| 7. Ensure both IS and in house services meet the needs of Older People | a) Develop appropriate and equitable local standards for both IS and in house service provision by establishing SLA/contracts for all providers | March 06 | Within existing staff resources | SSD; Ind/Vol Sectors | AH-J/SC /EB |
| 8. Work with all partners to further develop Intermediate | a) Develop multi agency working group to look at IC. | Jan 05 | Within existing staff resources | | |

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| Care | b) Secure funding for facilitator to review current IC services and develop a strategy | July 05 | 20,000 funded by 04/05 Care Capacity Grant | DLHB; C&D TRUST; SSD; Vol/Ind Sectors | MD-J/NA/OPP |
| | c) Implement recommendations of IC review | June 06 | Outcome of the review is unknown. Results will be made known to members when available. There may be cost implications to implement the recommendations. | SSD/LHB | |
| 9. Expand reablement and rehabilitative services equitably across the County | a) Re launch reablement strategy group | June 05 | Within existing staff resources | Multi agency steering group | AH-J/SC |
| | b) Establish Reablement advisors posts within each SSD OP Teams <ul style="list-style-type: none"> • appoint 3 reablement advisors | April/\\May 05 | 79,532 funded by 05/06 Care Capacity Grant | | YH |
| | c) Identify gaps in the service | Dec 05 | No additional costs to identify the gaps | | YH/GB/SH/DP |
| | d) Work with DRSS and other partners in developing an equitable service across | July 05 | Within existing staff resources | | YH/GB/SH/DP |

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| | Denbighshire | | | | |
| 10. Work with partners to develop a Community Occupational Therapy Service | Set up an integrated OT Project | April 05 | No additional costs funded by joint flexibilities | | HR/CF |
| 11. Look to develop services in response to Unified Assessments | a) Implement Unified Assessment methodology <ul style="list-style-type: none"> • Train key staff • Implement paper based recording • Develop IT based recording • Revise policies and procedures manual | April 05 | 20,000 04/05 expenditure incurred during 04/05 Care Capacity Grant | | YH/Older People's Teams/SW |
| | b) Review eligibility criteria | April 05 | Within existing staff resources | | YH/GB |
| | c) Establish methods for identifying unmet need with a view to addressing those needs | April 06 | Methods yet to be established. Costs therefore, are as yet, unknown. Members will be informed of progress | | SW/CR/ AH-J/SC |

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| 12. Workforce | Identify the numbers of staff required to implement the strategy <ul style="list-style-type: none"> • promote Cadetships • Attend Job Fairs • produce block contracts to enable agencies to recruit & retain staff | Ongoing March 06 | Within existing staff resources | Workforce Strategy Group | RH/EB |
| 13. Joint Commissioning | a) Develop partnerships and consider, where appropriate, a joint commissioning strategy b) Agree a model of Joint commissioning for EMH Nursing Beds | Sept 05 June 05 | Within existing resources. However, there is an expectation that such Joint Commissioning will result in cost efficiencies. | LHB/SSD/Ind Sector | NA NA/YH |

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 OPPB- Older People’s Partnership Board